

Warranty Policy

January 1, 2010

There are no warranties, which extend beyond the description on the face hereof. Small PC Computer (ICI Controls, Inc.) (SMALLPC), warrants products to free of defects in material and workmanship for a period of one (1) year from date of shipment from Small PC Computer (ICI Controls, Inc.). During this period, SMALLPC will at its option, repair or replace this product at no additional charge to the purchaser except as set forth below.

SMALLPC, will, at its option, repair or replace this products at no additional charge to the purchaser, if the defect is related to the SMALLPC manufactured product, such as power supply, backplane, and other chassis components. Disk drives, CPU cards, video cards and other peripheral boards that were shipped with the system will be honored by SMALLPC as in the original manufacturer's warranty.

Repair parts and replacement products will be furnished on an exchange basis and will be either reconditioned or new. All replacement parts and products become the property of SMALLPC.

This limited warranty does not include service to repair damage to product resulting from accident, disaster, misuse, abuse, modification, alteration, or if unauthorized repairs have been attempted.

Limited warranty service may be obtained by returning the product during warranty period to the SMALLPC facility, or an authorized SMALLPC service representative along with proof of purchase and a Returned Material Authorization (RMA) number. The RMA number is obtained in advance from SMALLPC and is valid for 30 days. The RMA number should be clearly marked on the exterior of the shipping container or equivalent. **Purchaser agrees to pay shipping charges one-way**, and to either insure the product or assume liability for loss or damage during transit. Material will be return shipped to the customer at no-charge.

Returned products and communications should be directed to:

SmallPC (ICI Controls, Inc.)
1100 Sutton Dr., Unit 3
Burlington, Ontario Canada L7L 6R6

Ph. 905-332-8856 Fx. 416-946-1122

In no event will SMALLPC be liable for any damages, including lost profits, lost business, lost savings, downtime, or delay, labor, repair or material cost, injury to person property, or other incidental or consequential damages arising out of use of or inability to use such product, even if SMALLPC has been advised of the possibility of such damages or losses, or for any claim by any other party.

The above warranty is the only warranty authorized by SMALLPC and is in lieu of any implied warranties, including implied warranty of merchantability and fitness for a particular purpose. SMALLPC reserves the right to waive its warranty policy if the customer fails to pay invoice in full and/or on a timely basis as set out on the face of the invoice.